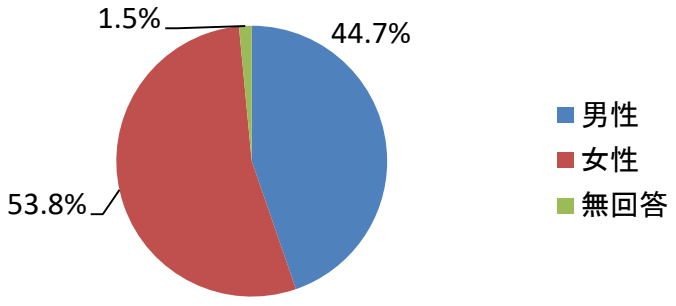
令和5年度　外来・入院患者　満足度調査報告

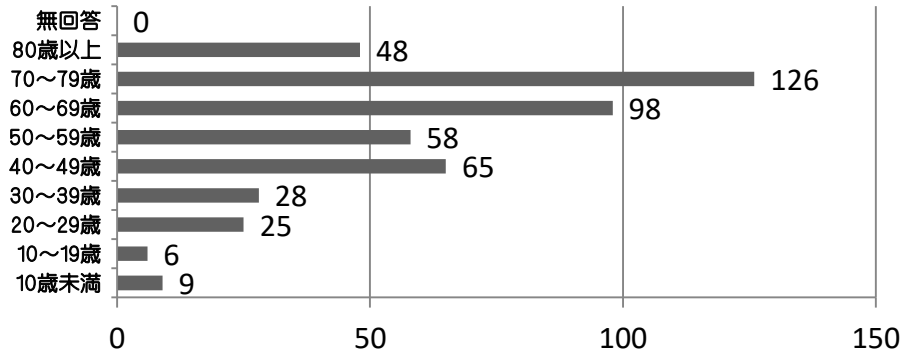
1. 外来患者

1）調査期間　令和5年10月23日～令和5年12月31日
2）回答数　　564件
3）有効回答数　463件、有効回答率　82．1%

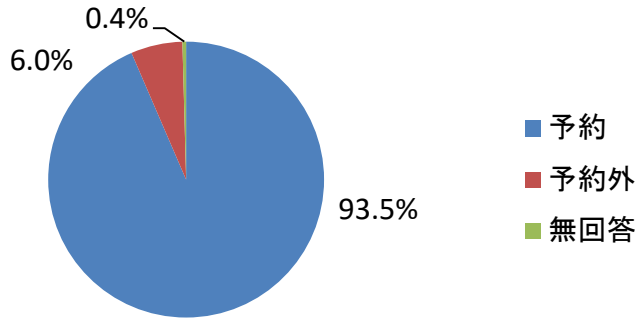
4）性別



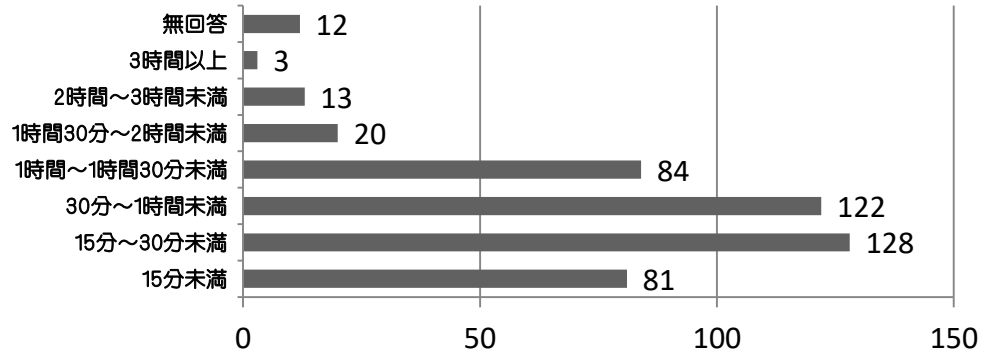
5）年齢



6）受診予約状況

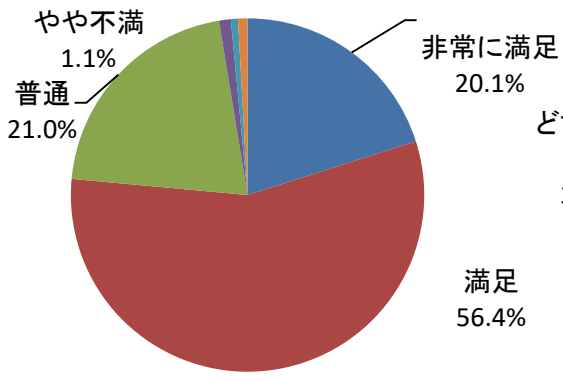


7）診療待ち時間

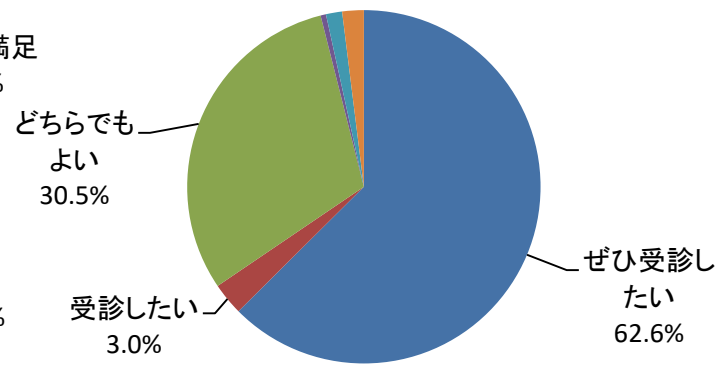


総　合

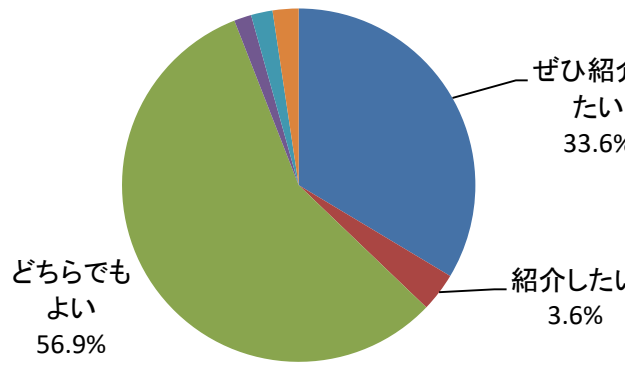
総合満足度



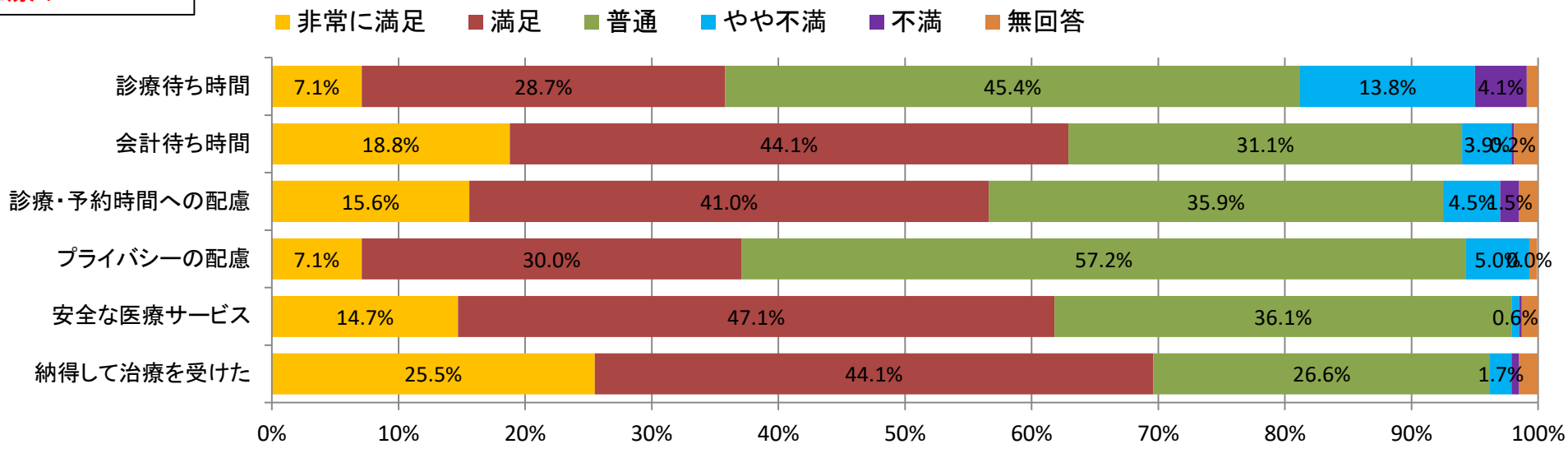
当院の受診



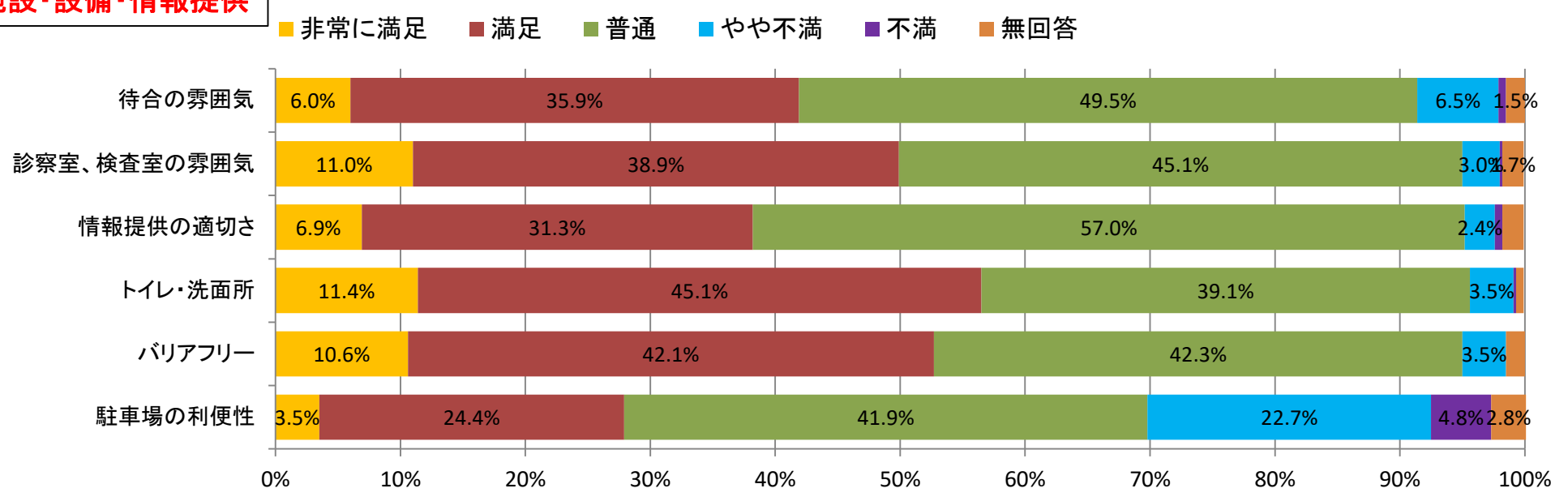
当院の紹介



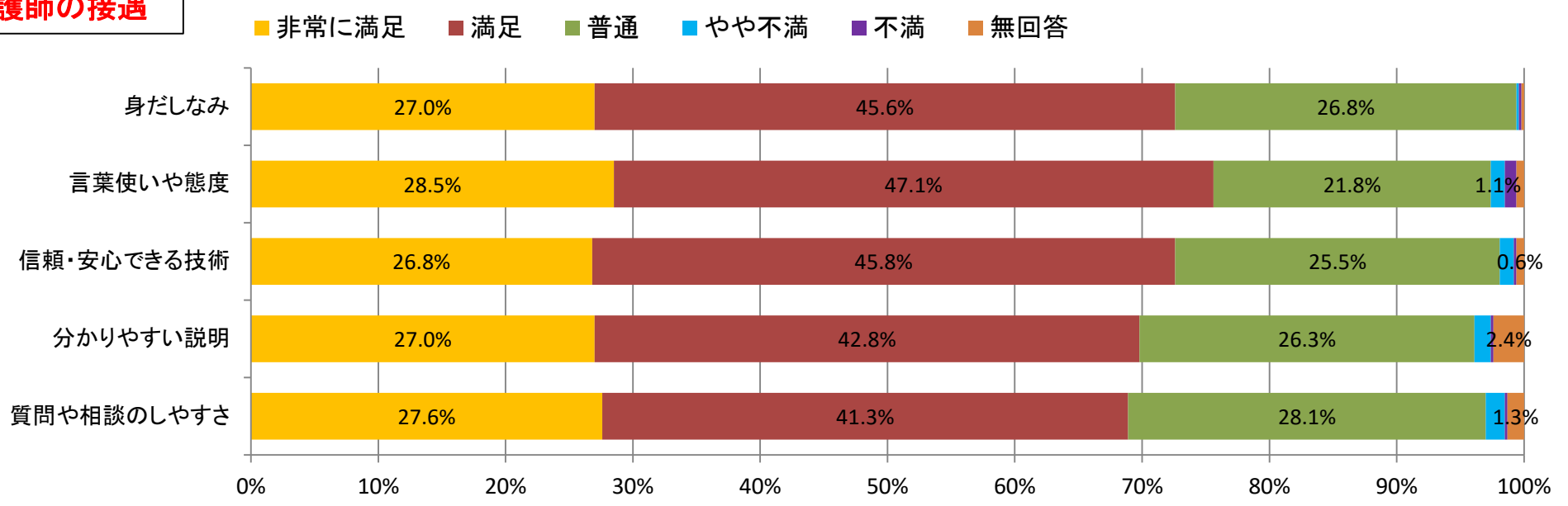
医療サービス



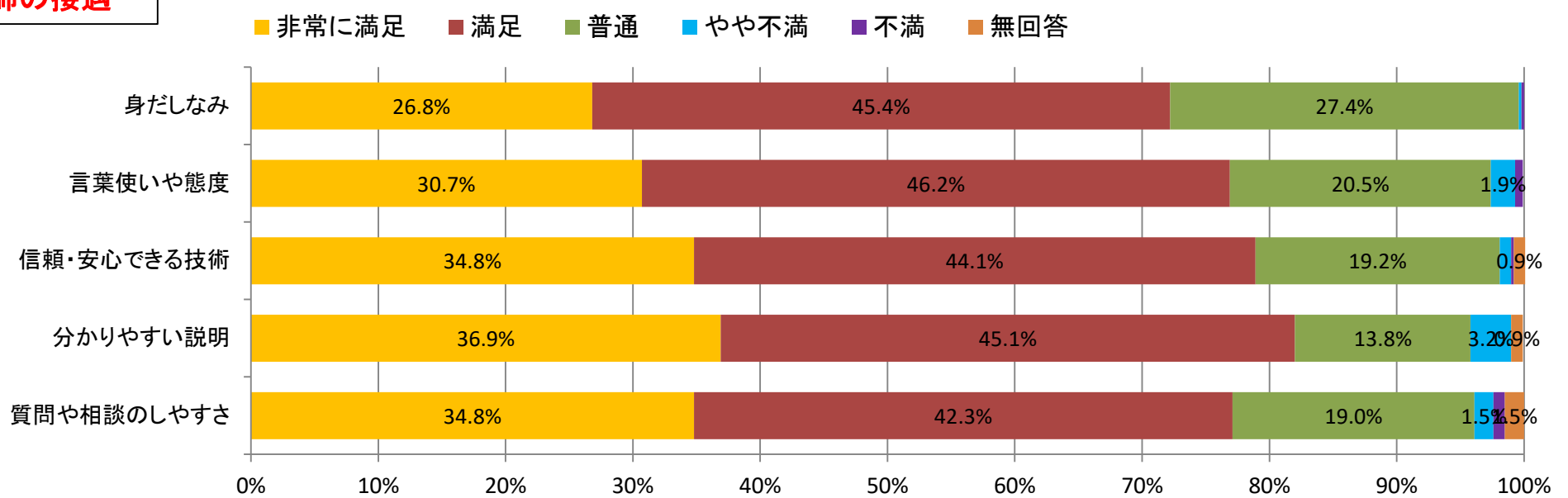
施設・設備・情報提供



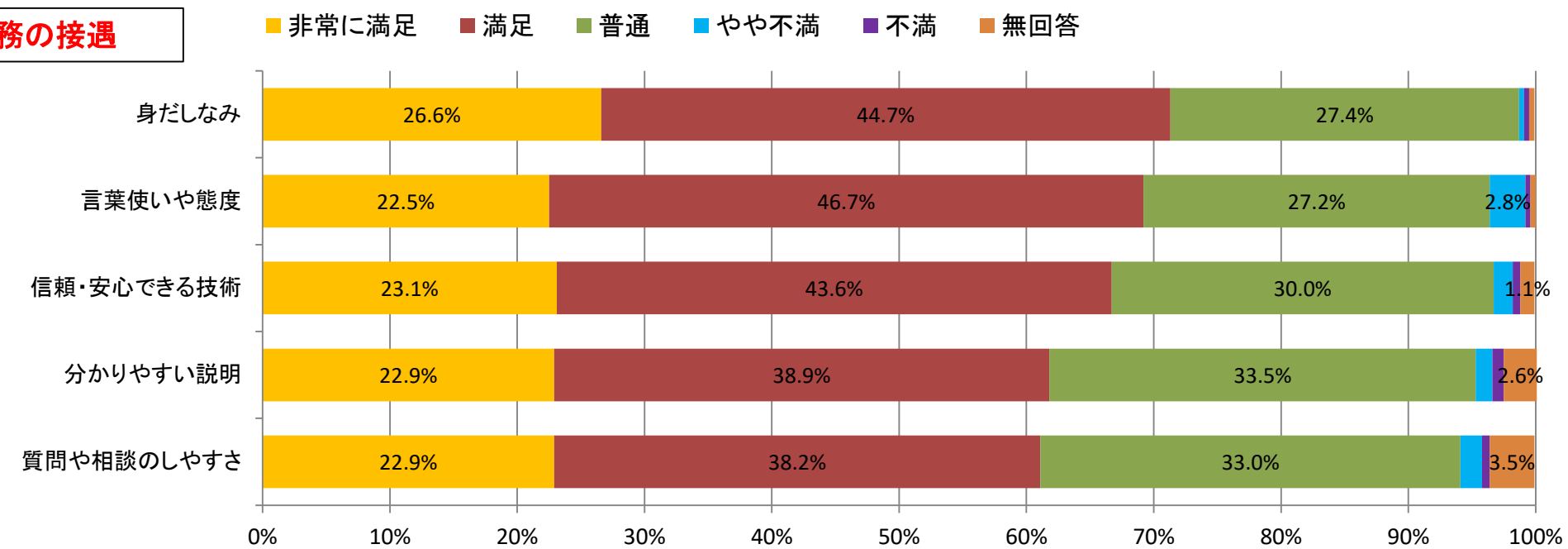
看護師の接遇



医師の接遇



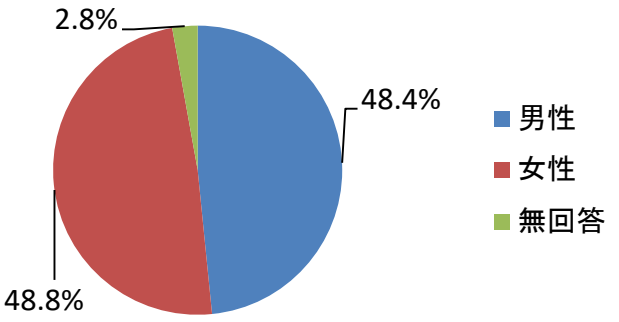
事務の接遇



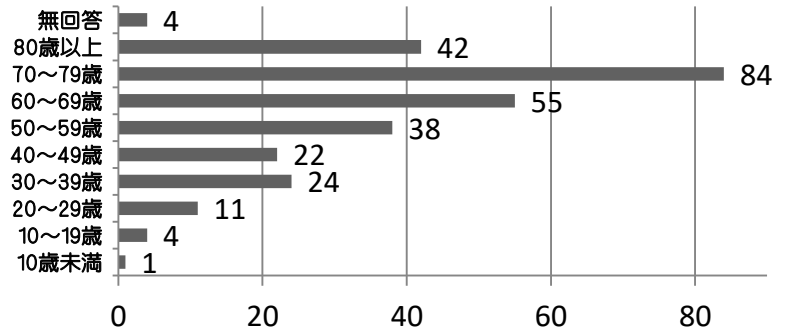
2. 入院患者

1）調査期間　令和5年10月23日～令和5年12月31日
2）回答数　　288件
3）有効回答数　283件、有効回答率　98．3%

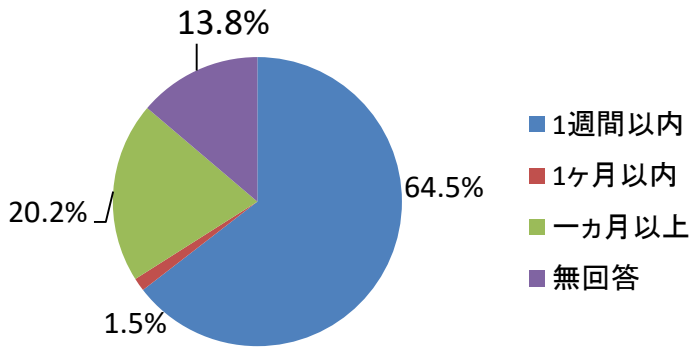
4）性別



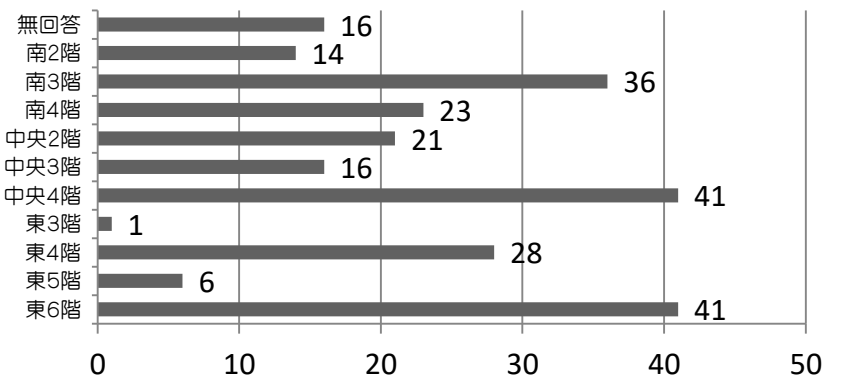
5）年齢



6）入院日数

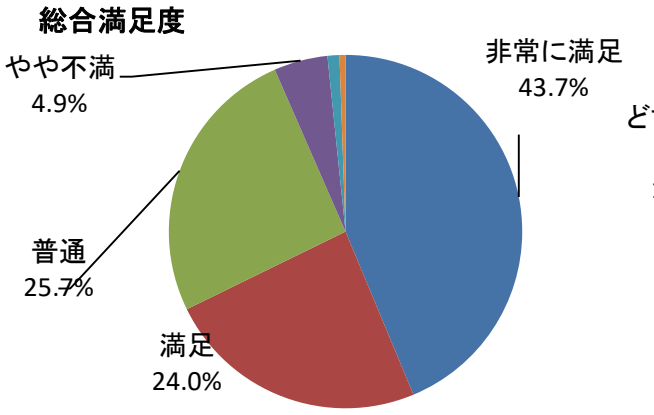


7）入院病棟

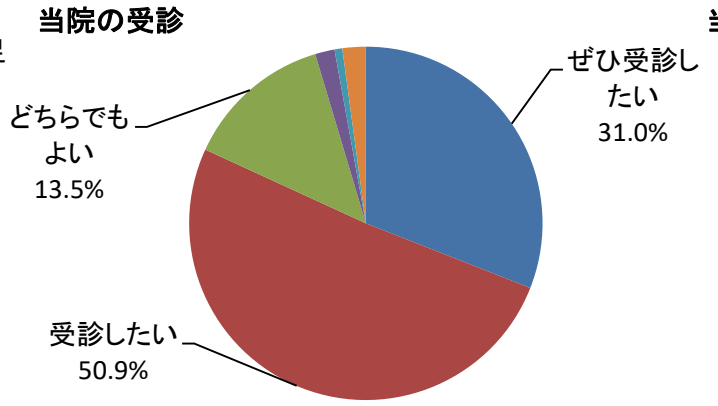


総　合

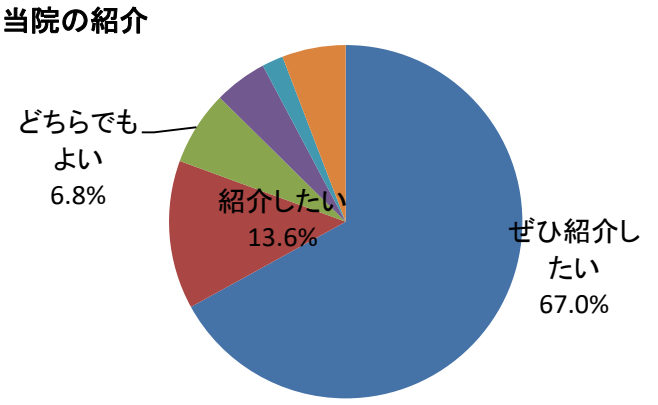
総合満足度



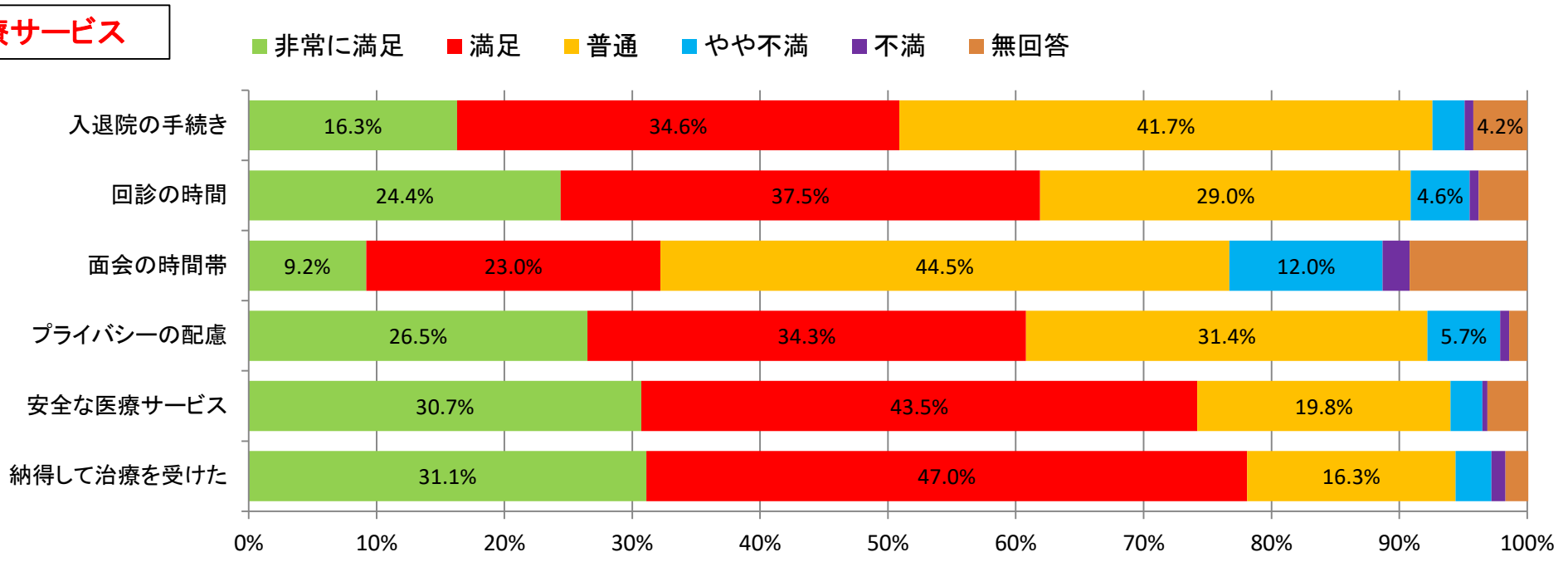
当院の受診



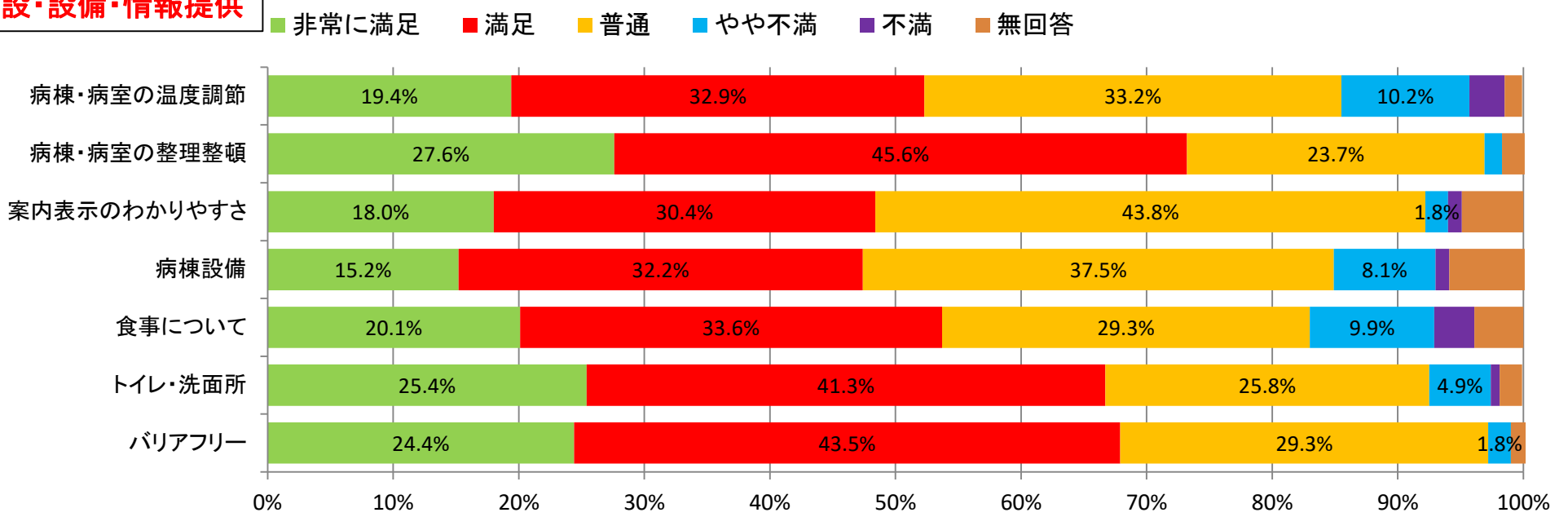
当院の紹介



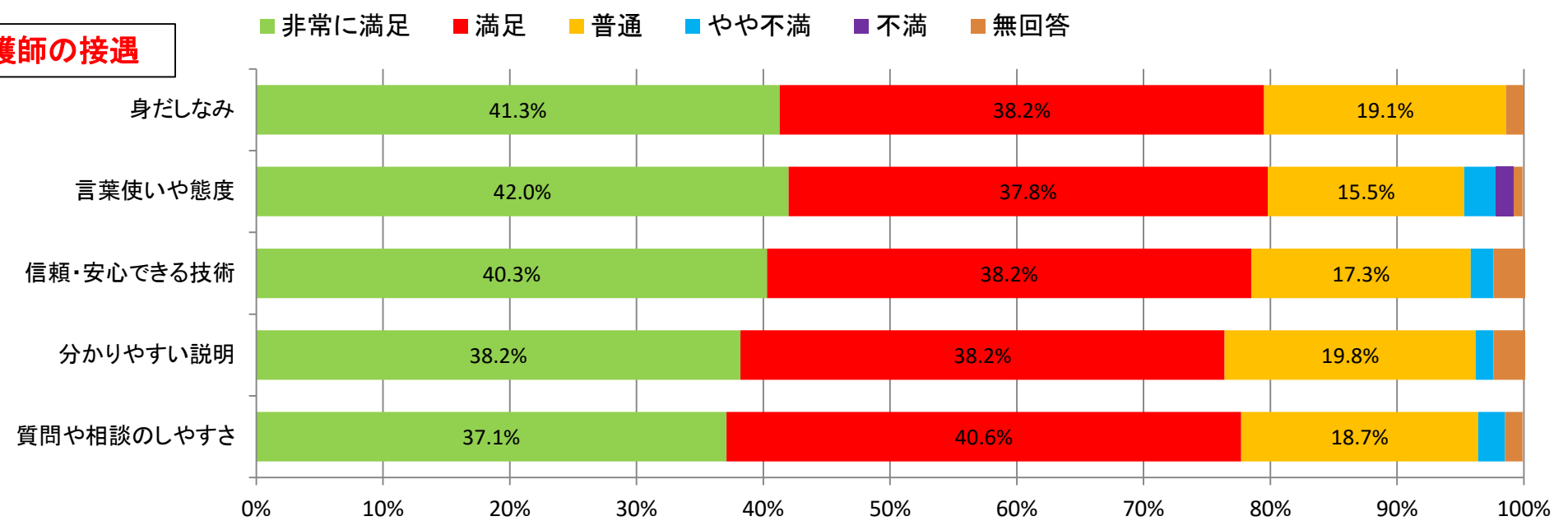
医療サービス



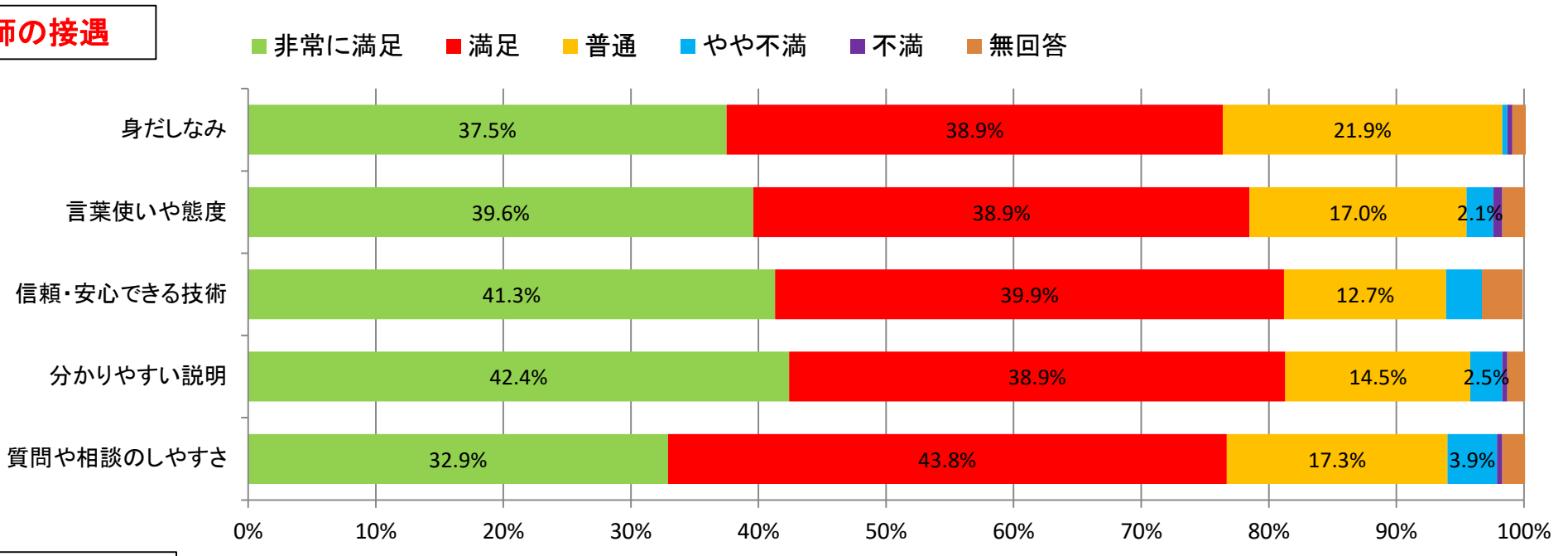
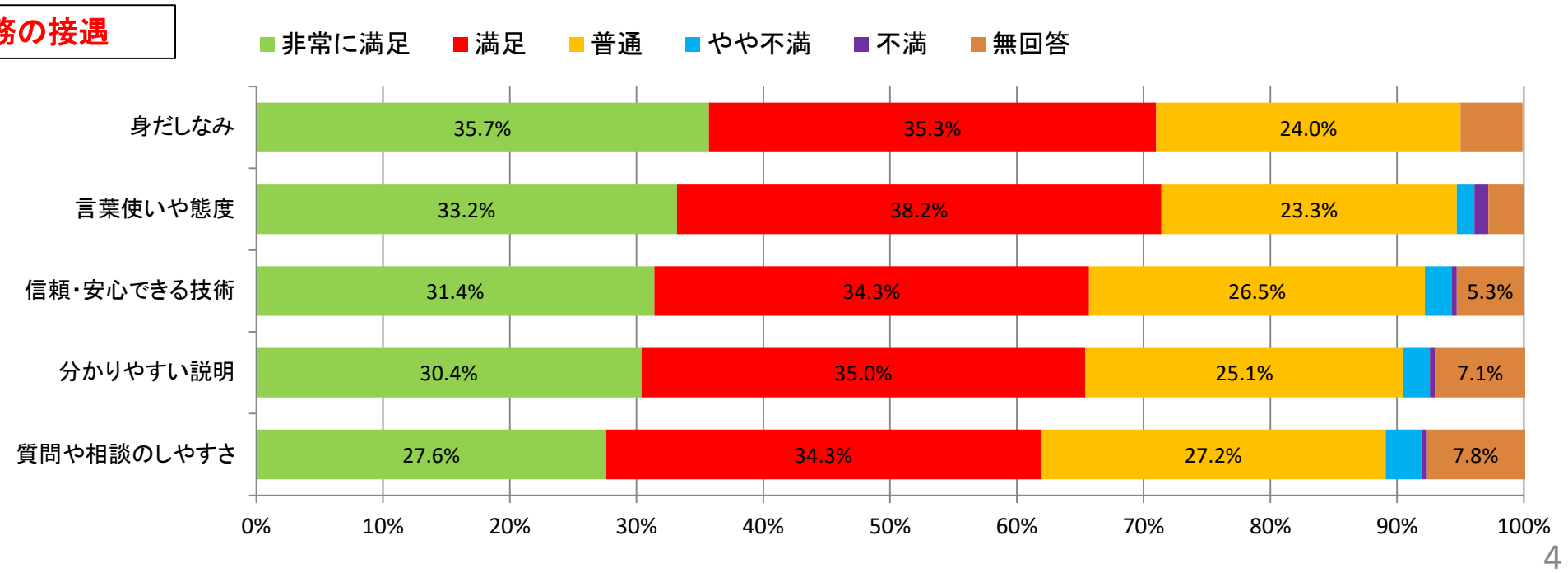
施設・設備・情報提供



看護師の接遇



医師の接遇



事務の接遇